

Callback

Offer exceptional customer service by eliminating waiting time for callers.

anage sound		 Support 46 101 47 991
Advanced Nodes (VIP) Main number	Support 0123-45 67 89	Members 4 Treatment of calls to the queuing system 4
euing Systems Economy Marketing Transport Support	Q	For callers 4 For members of the queuing system 4 On-back walking Permit on-back walking Permit on-back walking Permit on-back walking O How often should be example palayed back? Fit
red Voicemail Voicemail to-PDF	Open Closed	0 20 escala
Fax	Secont 0122-456/7 89	Callers in the following position in the queue or higher will be offered on-hook waiting. 1 window OFFER ON-HOOK WAITING TO OTHER CALLERS
		No, do not offer to others After a certain wait time If the queue does not move for a certain time

Reduce caller frustration

Nobody likes waiting on hold. With callback, you can offer to call a person back once it's their turn.

Customised callback settings

Offer callback for callers above a certain queue position, or after a pre-determined wait time. Select which number you want to display to callers.

